

Your right to request confidentiality

Fill out this form and return it along with your next utility bill payment if you want to keep your account information (including your address, telephone number, water usage, and amount billed) confidential. If you do not complete and return this form, then your account information could be released in response to an Open Records Request.

Please note that, even if you complete and return this form, Arlington Water Utilities (AWU) may be required to provide your account information to federal and state agencies, other utilities, consumer reporting agencies, AWU contractors, other governmental agencies, and persons to whom a customer has contractually waived confidentiality.

I request that my personal information not be released.

account address

account number

print name

home phone number

signature

Mail this form with your monthly utility bill or mail separately to Arlington Water Utilities
Customer Care, 101 W. Abram St., P.O. Box 90020, MS 01-0300, Arlington, TX
76004